

## OBTAIN YOUR MAINTENANCE MEDICATIONS BY MAIL ORDER

Pharmacy Benefit Dimensions is pleased to offer a convenient and easy way to obtain your maintenance medication – Mail Order.

### ABOUT MAIL ORDER

Mail order is the process of having your prescriptions delivered directly to your home rather than having to pick them up at a pharmacy. **As part of your coverage plan through NY44, maintenance medications, normally prescribed for long-term, chronic conditions, must be obtained via mail order.** Maintenance medications are also listed on our member drug formulary with the letters MO.

By utilizing Wegmans Mail Order Pharmacy Services or ProAct Pharmacy Services, you may receive up to a 90-day supply of your maintenance medications by paying only 2.5 monthly copayments.

Please note that two (2) fills of maintenance medications will be allowed at participating retail pharmacies. After the first two fills, all maintenance medications must be filled at one of our mail order providers.

### HOW TO GET STARTED

- You will first need a new prescription from your doctor. Please ask your doctor to send a new prescription for a 90-day supply for mail service plus refills for up to one year (as appropriate).
- Register online or by phone with one of two mail-order pharmacies listed below. You will need your ID card when registering with the mail-order pharmacy.
- Pay your copayment using Visa, MasterCard, Discover, American Express or by check or money order.
- Your medications will be shipped to you. It may take two weeks for you to receive your initial order in the mail, so make sure you have at least a 14-day supply before ordering or ask your provider for a 30-day supply to fill at your local pharmacy.

### MAIL ORDER PHARMACIES

#### **Wegmans Mail Order Pharmacy Services**

[www.Wegmans.com/Pharmacy](http://www.Wegmans.com/Pharmacy)

1-888-205-8573

TTY/TDD: 1-877-409-8711

#### **ProAct Pharmacy Services**

<https://www.proactpharmacyservicespbd.com/>

1-888-425-3301

TTY: National 711 Relay Service

*If you have questions about your coverage and benefits, please call Pharmacy Benefit Dimensions' Member Services Department at (716) 635-7880 or 1-888-878-9172, Monday through Friday from 8 a.m. to 8 p.m. TTY users: (716) 631-3108 or 1-800-432-1110.*